



PET SITTING SERVICES CONTRACT

CLIENT CONTRACT NUMBER:	
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Privacy Page

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ONGOING APPLICABILITY OF AGREEMENT

This Agreement shall remain in full force and effect for all services provided by Paws of Serenity NC, LLC ("Company") to the undersigned client ("Client") from the date of execution forward. The terms and conditions herein shall apply to all future pet care services requested by the Client, whether scheduled verbally, in writing, through online booking, or by any other method, unless and until this Agreement is terminated in writing by either party.

Client acknowledges and agrees that this Agreement does not require renewal or re-signature for each individual service period or assignment. All future services rendered by the Company to the Client shall be deemed subject to and governed by the terms of this Agreement.

PET SITTER INFORMATION

Pet Sitter Name: Melissa Michaud

Business Name: Paws of Serenity NC, LLC

Address: 47 Glen Eden Ct

City, State, Zip: Fuquay Varina, NC 27526

PhoneNo.: 919-501-5048

Email Address: POSNC25@OUTLOOK.COM

CLIENT INFORMATION

Client Name: _____

Address: _____

City, State, Zip: _____

Phone Number: _____

Email Address: _____

Garage Code: _____ (*Optional*)

Guest Wi-Fi Network Name (Overnight stay ONLY): _____

Guest Wi-Fi Password (Overnight stay ONLY): _____

EMERGENCY CONTACTS

Emergency Guardianship (Primary)	
Name:	
Phone:	
Relation:	
Emergency Guardianship (Secondary)	
Name:	
Phone:	
Relation:	
Emergency Guardianship (Tertiary)	
Name:	
Phone:	
Relation:	

In the event the Client is unexpectedly unable to return and resume care of their pet(s), the Client shall designate an individual from the **Emergency Contacts** list provided above to assume temporary care of the pet(s) until permanent guardianship is determined pursuant to the Client's will or other legal documents. The Client agrees to provide Paws of Serenity NC, LLC with the name and contact information of such designated person.

IMPORTANT:

Please complete the **PET PROFILE SHEET**, **one** sheet for each pet.

SERVICE TERMS & RESPONSIBILITIES

- Adherence to Routine and Instructions: The Pet Sitter shall use reasonable efforts to adhere to the pet(s)' established routines and to follow all care instructions provided in writing by the Client.
- The Client shall disclose to the Pet Sitter any known behavioral issues, medical conditions, or health concerns affecting their pet(s), including any history of aggression, illness, or special care requirements.
- The Pet Sitter agrees to exercise reasonable care and provide appropriate attention to the Client's pet(s) during the scheduled service period. The Client acknowledges and agrees that the Pet Sitter may have other professional obligations or personal matters to attend to during overnight pet-sitting engagements. As a result, the Pet Sitter may temporarily leave the premises for brief periods, provided that the Pet Sitter ensures the safety and well-being of the Client's pet(s) during such absences and returns promptly to continue services.
- Paws of Serenity NC, LLC agrees to clean up after the Client's pet(s) as part of its standard services. **The Client acknowledges that if the pet(s) have accidents or create messes that exceed the anticipated or typical amount, additional fees may be assessed to cover the extra time and effort required for cleaning.**
- The Client agrees to provide all necessary supplies for the care of the pet(s), including but not limited to food, medications, leashes, litter, and other pet-related items. The Pet Sitter shall not be responsible for supplying any such items.
- The Client acknowledges that animal behavior can be unpredictable and that Paws of Serenity NC, LLC makes no representations or warranties regarding the behavior of the Client's pet(s). Paws of Serenity NC, LLC shall not be held liable for any injuries, damages, or losses resulting from the behavior of the Client's pet(s), whether such behavior is considered normal or otherwise. Furthermore, in the event that any representative of Paws of Serenity NC, LLC (the "Pet Sitter") is injured or harmed by the Client's pet(s), the Client agrees to assume full financial responsibility for all costs associated with any required medical treatment or care.
- The Client agrees that all dogs shall be kept on a leash at all times while outdoors, regardless of training or temperament, except when the dog is within a securely enclosed, fenced area.
- The Pet Sitter shall use reasonable efforts to prevent the Client's pet(s) from interacting with other animals or people during the provision of services. In the event that a stray or unknown animal approaches, the Pet Sitter will make reasonable efforts to minimize contact and promptly remove the pet(s) from the area. Paws of Serenity NC, LLC shall not be liable for any injury, harm, or damages sustained by the Client's pet(s) as a result of an encounter with another animal, including aggressive animals.
- Mail, Packages, and Emergency Access: Paws of Serenity NC, LLC shall not be responsible for collecting, securing, or signing for any mail, packages, or deliveries left at the Client's premises following scheduled visits. The Client agrees to designate a neighbor or emergency contact who possesses a key and has access to the Client's pet(s) and premises in the event of inclement weather,

personal emergencies, or circumstances that prevent Paws of Serenity NC, LLC from performing services as scheduled. The designated neighbor or emergency contact shall not be away or otherwise unavailable during the Client's absence. The Client acknowledges and agrees that Paws of Serenity NC, LLC shall not be held liable for any issues related to the Client's home or pet(s), including but not limited to lost pet(s), theft, damage, or any other loss, arising from or related to the involvement of the designated neighbor or emergency contact.

- Paws of Serenity NC, LLC shall not be responsible or liable for any loss, injury, or harm, including injury resulting in the death of the Client's pet(s), that occurs if the Client directs the Pet Sitter to leave the pet(s) in a fenced area—whether such fencing is electronic, wood, metal, or constructed from any other material—or to allow the pet(s) to free roam through doggie doors or similar means. The Client acknowledges and accepts all risks associated with leaving pet(s) in fenced areas or permitting free roaming.
- The Client agrees to notify Paws of Serenity NC, LLC of any third-party services scheduled to access the Client's home during the period of pet sitting services, including but not limited to pest control, cleaning, lawn care, or maintenance services. Paws of Serenity NC, LLC shall not be liable for any damages, theft, gates left open, or other issues affecting the Client's home or pet(s) arising from the actions or omissions of such third-party service providers. While on the premises, the Pet Sitter shall not permit entry to any individual associated with scheduled third-party services. No exceptions shall be made to this policy.

PAYMENT

- Payment will be due upon receipt at completion of service and upon receipt of invoice from Paws of Serenity NC, LLC. We accept cash, check, debit, or credit card.
- **Credit card usage will incur an additional 3% fee.**
- Additional fees may apply for services such as administering medications or extended pet care.

CANCELLATION

- In the event of cancellation, Client agrees to provide at least **24** hours' notice to Pet Sitter.
- Cancellations made with less than 24 hours' notice will incur a **\$50 cancellation fee** or may result in termination of future services.

LIABILITY

- **Standard of Care:** Paws of Serenity NC, LLC and its representatives (hereinafter referred to as the "Pet Sitter") agree to exercise reasonable care, skill, and diligence in the performance of pet care

services for the Client's pet(s).

- **Client Indemnification:** The Client agrees to indemnify, defend, and hold harmless the Pet Sitter from and against any and all claims, liabilities, losses, damages, costs, or expenses (including reasonable attorney's fees) arising out of or relating to the behavior, actions, or health of the Client's pet(s), including, but not limited to, injury or damage caused to other animals, persons, or property.
- **Property Damage:** The Pet Sitter shall not be held liable for any damage to the Client's property that results from the actions or behavior of the Client's pet(s), including but not limited to chewing, scratching, house-soiling, or other destructive acts.
- **Pet Vaccinations:** The Client represents and warrants that all pet(s) covered under this Agreement are current on all vaccinations required by law or recommended by their veterinarian, including but not limited to rabies, distemper, and any other applicable vaccinations. The Client shall provide documentation of such vaccinations upon request. The Client agrees to assume full responsibility for any costs, damages, or liability resulting from the failure to maintain proper vaccinations for their pet(s).

EMERGENCY SITUATIONS

In the event of a medical emergency involving the Client's pet(s), the Pet Sitter shall make reasonable efforts to contact the Client and any listed emergency contacts. If neither the Client nor the emergency contacts can be reached in a timely manner, the Pet Sitter is authorized to seek veterinary care as deemed necessary in their reasonable discretion. The Client agrees to be solely responsible for all costs and expenses incurred in connection with such veterinary care.

ELECTRONIC SIGNATURES AND RECORDS

The parties agree that this Agreement may be executed and delivered by electronic means, including but not limited to electronic signature platforms, scanned copies, or typed acknowledgments, and such signatures shall be deemed to have the same legal effect as original handwritten signatures.

Client acknowledges and agrees that by signing this Agreement electronically, they are entering into a legally binding contract pursuant to the Electronic Signatures in Global and National Commerce Act (E-SIGN Act) and the Uniform Electronic Transactions Act (UETA).

The Client further agrees that no certification or third-party verification is necessary to validate the enforceability of an electronically signed Agreement.

Paws of Serenity NC, LLC may retain electronic copies of this Agreement and any related records in its ordinary course of business, and such copies shall be admissible as evidence and deemed originals in any legal proceeding or dispute arising under this Agreement.

CONTRACT SIGNATURES

This Agreement shall not be effective or binding unless and until it is signed by the **Client** and **Pet Sitter**. By signing below, the Client acknowledges that they have read, understand, and agree to all terms and conditions set forth in this Pet Sitting Services Contract.

Client's Signature

Date

Pet Sitter's
Signature

Date